

ITIL 4  
DEVOPS



**ITIL 4 & DEVOPS**  
CERTIFICATION



**SCRUM**

**MAX**

MAX TECHNICAL TRAINING  MAX SOLUTIONS

AGILE  
**M**

**IT LEADER** | ITIL & DevOps

● AGILE/SCRUM

● DEVOPS

● ITIL 4

● CAREER TRAINING

**WF**

This group of professional IT skills will prepare the IT professional for current and up to date methodologies and processes needed by IT leaders. Agile has quickly become one of the most popular and practical ways to create outstanding software. Organizations adopting a DevOps culture and practices are able to deliver high-quality software faster which means the business can deliver value to customers faster.

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## **PROGRAM CERTIFICATION**

ITIL 4 Foundation & DevOps Foundation Certificate

## **AGILE SCRUM SIMULATION WORKSHOP**

This workshop puts the Agile team through their paces, by showing them how to conduct the five (5) Scrum ceremonies while simulating key activities within a sprint, all while using their own project as a case study for the exercises. The Agile Scrum team will get to experience the leading Scrum methodology, by using hands-on exercises and testing the basic premise and techniques behind agility.

## **DEVOPS FOUNDATION**

The DevOps Foundation course introduces DevOps – the cultural and professional movement that stresses communication, collaboration, integration, and automation in order to improve the flow of work between software developers and IT operations professionals. With DevOps, your improved workflows will result in an improved ability to design, develop, deploy, and operate software and services.

## **ITIL 4 FOUNDATION**

This instructor-led course is designed as an introduction to ITIL 4 and enables you to understand a new way to look at IT Service Management. ITIL 4 retains the best of ITIL v3, and the core elements remain intact. The new content allows modern and emerging practices (Agile, Lean, DevOps) to be discussed alongside best practices. ITIL 4 takes you through an evolved view of a Service Value System (SVS), which provides a holistic end-to-end picture of what it really means to contribute to business value, and also integrates concepts from models such as Lean IT, Agile and DevOps.

## **CAREER TRAINING**

In this class the student will learn:

- Resume, references, cover letter workshop with built-in lab.
- Strengths workshop.
- LinkedIn workshop.
- Interview tactics and tools.
- Emotional intelligence workshop.
- Effective job search.
- Weekly group coaching/accountability.
- One-one-one coaching.